

SCRUTINY REVIEW OF HOSPITAL DISCHARGE (PHASE 2)

Summary

The next evidence-gathering for the second phase of this review (discharge to an individual's own home) will involve contributions from representatives of Five Lamps, Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) and ERS Medical.

Detail

1. Based in Thornaby, Five Lamps is a registered charity delivering an integrated range of social, economic and financial inclusion services within which they seek to transform lives, raise aspiration, remove barriers and offer choice. This includes a Domiciliary Home Care service to people aged 65 and over within Stockton-on-Tees, as well as a free *Home from Hospital* service in conjunction with the University Hospital of North Tees for those who live in the Borough and are aged 50 and over (see link below).
 - <https://www.fivelamps.org.uk/home-from-hospital/>
2. Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) personnel will be in attendance to highlight their organisation's approach to this scrutiny topic. To complement the information provided at this meeting, Members are directed to the current TEWV *Admission, Transfer and Discharge Policy* which can be found at the following link:
 - <https://www.tewv.nhs.uk/content/uploads/2018/09/Admissions-Transfer-and-Discharge-Policy.pdf>
3. In terms of transportation from hospital to home, ERS Medical (a private transport provider contracted by North Tees and Hartlepool NHS Foundation Trust) have been asked to comment on their involvement and experiences in dealing with issues / concerns when patients are returned to their homes (including how these are raised with relevant services).
4. A copy of the agreed scope and plan for this review is included for information.

Name of Contact Officer: Gary Woods

Post Title: Scrutiny Officer

Telephone No: 01642 526187

Email Address: gary.woods@stockton.gov.uk